

# **Frequently Asked Question**

# 1. What is the Campaign offer?

Ans: Walton is offering up to 50% Discount on selected models/product category items.

### 2. What is the duration of this campaign offer?

Ans: The campaign is valid till **10**<sup>th</sup> **April 2025**. However, authority reserves the right to change, alter or close the offer at any point of time.

# 3. Do the customers need to collect voucher for getting the discount?

Ans: No, this is not a VOUCHER campaign.

# 4. In which channel can customer make this payment to get the discount?

Ans: You can choose Dutch-Bangla Bank Debit, Credit, Prepaid cards and Rocket to get the discount. Visit: <a href="https://waltonplaza.com.bd/">https://waltonplaza.com.bd/</a>

#### 5. What is the discount amount?

Ans: Up to 50% Discount is available on selected products and category.

# 6. Is the offer applicable for all product available at Walton Plaza?

Ans: No, only selected category and products/models is applicable for discount.

# 7. What is the maximum amount of discount that customer can avail in one transaction?

Ans: You can save/get up to **22,248 Taka** discount on MRP in single a transaction/product based on your selected product/category.

# **8.** What is the maximum amount of discount that customer can avail during this campaign? Ans: There is no cap on discount.

# 9. What will be the discount amount if customer buy using credit card and wants to avail EMI Facility?

Ans: To avail EMI facility the basket value of transaction needs to be over BDT 10,000. If anyone wants to purchase AC, TV, Washing Machine through EMI then regular discount will not be applicable. On EMI purchase one can avail up to 5% discount on MRP.

Product	Discount Modality	Offer Name
Walton Air	<ul> <li>Flat 10% Discount on residential air conditioner.</li> </ul>	RAMADAN
Conditioner	<ul> <li>Free Delivery (Up to 5 km. upon min. 5,000 tk. Order value)</li> </ul>	SPECIAL
	<ul> <li>0% EMI facility up to 12 Months with 5% Discount on MRP</li> </ul>	



Safe Air conditioner	<ul> <li>Flat 25% Discount on selected models</li> <li>Free Delivery (Up to 5 km. upon min. 5,000 tk. Order value)</li> <li>On limited stock/Stock availability.</li> </ul>	FLASH SALE
Walton Refrigerator & Freezer	<ul> <li>Flat 10% Discount</li> <li>Free Delivery (Up to 5 km. upon min. 5,000 tk. Order value)</li> <li>0% EMI facility up to 12 Months with 5% Discount on MRP</li> </ul>	RAMADAN SPECIAL
Walton Fan	<ul> <li>Up to 10% Discount</li> <li>Free Delivery (Up to 5 km. upon min. 5,000 tk. Order value)</li> <li>0% EMI facility up to 6 Months on MRP</li> </ul>	RAMADAN SPECIAL
Walton Hardware and Sanitary Solutions	<ul> <li>Up to 11% Discount</li> <li>Free Delivery (Up to 5 km. upon min. 5,000 tk. Order value)</li> <li>0% EMI facility up to 12 Months with 5% Discount on MRP</li> </ul>	RAMADAN SPECIAL
Walton Television	<ul> <li>Up to 10% Discount on selected models</li> <li>Free Delivery (Up to 5 km. upon min. 5,000 tk. Order value)</li> <li>0% EMI facility up to 12 Months with 5% Discount on MRP</li> </ul>	RAMADAN SPECIAL
Walton Home & Kitchen Appliances	<ul> <li>Up to 11% Discount</li> <li>Free Delivery (Up to 5 km. upon min. 5,000 tk. Order value)</li> <li>0% EMI facility up to 12 Months with 5% Discount on MRP</li> </ul>	RAMADAN SPECIAL
Walton Washing Machine	<ul> <li>Flat 10% Discount</li> <li>Free Delivery (Up to 5 km. upon min. 5,000 tk. Order value)</li> <li>0% EMI facility up to 12 Months with 5% Discount on MRP</li> </ul>	RAMADAN SPECIAL
Walton Television	<ul> <li>Up to 10% Discount on selected models</li> <li>Free Delivery (Up to 5 km. upon min. 5,000 tk. Order value)</li> <li>0% EMI facility up to 12 Months on MRP</li> </ul>	RAMADAN SPECIAL
Walton Smartphone	<ul> <li>Upto 5% Discount on selected models</li> <li>Free Delivery (Up to 5 km. upon min. 5,000 tk. Order value)</li> <li>0% EMI facility up to 6 Months on MRP</li> </ul>	RAMADAN SPECIAL
Walton Computer and Accessories	<ul> <li>Up to 50% Discount on selected models/category.</li> <li>Free Delivery (Up to 5 km.) on condition</li> <li>0% EMI facility up to 12 Months on credit card.</li> </ul>	25 e 50 Mega Sale Offer

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